Variable	Variable Label	Value	Value Label
probnum	PROBNUM Problem number (1-90)	1	(1) You or your children were suspended or permanently removed from school
		2	(2) You or your children were involved in a truancy hearing or proceeding, were regularly absent from school, or could n
		3	(3) You or your children attended a school that is unsafe or where students are not protected well from threats or bully
		4	(4) You or your children were denied access to appropriate special educational services or had problems getting or keepi
		5	(5) You or your children were denied access to bilingual education or English Language Learner services
		6	(6) You were billed incorrectly for medical services including co-pays and deductibles
		7	(7) You were unable to get help paying for needed medical equipment such as a wheelchair, walker, other mobility device
		8	(8) You had health insurance that would not cover medically needed procedures, services, medical equipment, prescription
		9	(9) You were denied an interpreter or had to rely on a friend or family member for help with interpretation when communi
		10	(10) You were denied personal care services or unfairly restricted in the amount of personal care services that could be
		11	(11) You were unable to get a health insurance policy from a private insurer
		12	(12) You experienced problems getting approval for, keeping continued coverage, or with the quality of care provided by
		13	(13) You were denied or dropped from Medicaid, Medicare, the State Children's Health Insurance Program (sCHIP), or oth
		14	(14) You had problems with someone trying to collect money for debts they say are owed for medical, mental health or oth
		15	(15) You were not informed about financial assistance for health care or that free care might be available from a hospit
		16	(16) You needed help making or changing a will, living will or advance directive, or setting up a trust or power of atto
		17	(17) You needed help with probate or administering an estate, trust or will
		18	(18) You had problems getting an old job back after discharge or returning from deployment
		19	(19) You experienced problems with discharge status or the stated reason for separation from the military
		20	(20) You were denied Veterans Administration (VA) disability, housing, educational, job training or other service-relate
		21	(21) You were denied or were unable to get access to medical care for military service-related physical or mental health
		22	(22) You were denied or had state or federal disability benefits or services reduced or terminated
		23	(23) You were denied or were limited access to city, county, state or other government programs, activities or services
		24	(24) You were denied or limited access to a store, theater, or other business open to the public because of a disability
		25	(25) You had a guardian or other person mishandle Social Security, Supplemental Security Income, settlement trust or oth
		26	(26) You received a court order to have an unwanted guardian who was abusive or provides unfair treatment
		27	(27) You lived in a mental health or long term care facility but preferred to live at home or in some other community se
		28	(28) You had an employer who did not pay wages that were due, did not pay for earned overtime, denied benefits that were
		29	(29) You were denied payments or medical, mental health or vocational help for a job-related injury (Worker's Compensati
		30	(30) You were exposed to working conditions that were physically unsafe or unhealthy
		31	(31) You were terminated from a job for unfair reasons
		32	(32) You were denied accommodation for a disability or other medical condition necessary to perform a job
		33	(33) You were denied unemployment benefits or unemployment benefits were stopped before they were supposed to
		34	(34) You had a workplace grievance that was not taken seriously or adequately dealt with
		35	(35) You were sexually harassed or subject to unfair treatment or intimidation by a supervisor or coworker
		36	(36) You had a dispute with a landlord or public housing authority about rules, practices or the terms of a lease
		37	(37) A landlord or someone associated with a landlord destroyed or removed personal property without permission
		38	(38) You had difficulty getting a security deposit back
		39	(39) A landlord denied reasonable accommodations for a disability or other medical condition
		40	(40) A landlord or someone associated with a landlord entered without permission, demanded entrance with little or no wa
		41	(41) You had trouble getting a landlord to provide other services under the terms of the lease or tenancy, such as furni
		42	(42) You had trouble getting a landlord to provide a written lease or rental contract
		43	(43) A landlord failed to provide basic services or repairs, there was a serious problem with insects or rodents, or som

Variable	Variable Label	Value Value Label
		44 (44) You were threatened with eviction from an apartment or house because of nonpayment of rent or because of someone wh
		45 (45) You were denied a housing voucher or subsidy for rental housing for reasons other than that no funding or open unit
		46 (46) You were asked to make a payment to the landlord or someone else in exchange for a housing voucher
		47 (47) You were retaliated against by a landlord for exercising legal rights as a tenant
		48 (48) You were harassed about rent payments by a landlord or someone associated with a landlord
		49 (49) You lived in rental housing that was unsafe
		50 (50) You were denied relocation assistance to move from an unsafe rental housing unit
		51 (51) You were denied a rental unit because of prior juvenile or criminal system involvement
		52 (52) You were the target of misleading or dishonest mortgage lending practices, including misleading terms or conditions
		53 (53) You were told by a lender that extra financial products needed to be purchased in order to get a mortgage
		54 (54) You had a home go into foreclosure
		55 (55) You fell several payments behind on a mortgage
		56 (56) You had trouble selling or buying property, including problems with a misleading property survey, or problems with
		57 (57) You had problems getting credit because of identity theft
		58 (58) You were the target of other unfair or deceptive lending practices, including internet scams
		59 (59) You had problems with companies that offer debt reduction or "credit repair" services
		60 (60) You had problems with terms for repayment or interest rates charged by payday lenders or other short-term lenders
		61 (61) You had problems related to legal financial obligations (LFOs) or paying a fine or judgment resulting from a crimin
		62 (62) You were harassed by creditors or collection agencies, including being threatened with criminal prosecution or jail
		63 (63) You had problems buying, paying for or with repossession of a car, including problems with defects or warranties
		64 (64) You filed for bankruptcy
		65 (65) You had wages garnished for unpaid bills, loans (including student loans), unpaid child support or traffic tickets
		66 (66) You had utilities, such as water, sewer, electricity, gas, or phone, disconnected due to nonpayment or a dispute ov
		67 (67) You had trouble applying for or getting the federal Earned Income Tax Credit
		68 (68) You were denied or terminated from federal Supplemental Security Income (SSI)
		69 (69) You were denied or terminated from federal Social Security Disability Income (SSDI) or Social Security Survivors be
		70 (70) You were told to pay back an overpayment for SSI, SSDI or Social Security Survivors benefits
		71 (71) You were not approved for or had income, food, disability, housing or other state government assistance reduced or
		72 (72) You had problems with licensing, support services or financial assistance associated in serving as a foster parent
		73 (73) You had problems with adopting or trying to adopt a child
		74 (74) You had problems with being appointed the guardian of a child
		75 (75) You filed for a divorce or legal separation
		76 (76) You had difficulties collecting alimony payments from a former partner (excluding child support payments)
		77 (77) You had difficulties paying alimony to a former partner
		78 (78) You experienced domestic violence or sexual assault
		79 (79) You had problems involving a vulnerable adult being taken advantage of or abused
		80 (80) You had trouble reaching an agreement about custody or visitation arrangements for children
		81 (81) You had trouble with custody or visitation arrangements for children because an agreement about these arrangements
		82 (82) You had problems collecting child support payments or had problems setting up or changing a child support obligatio
		83 (83) You had problems paying child support, including losing a driver's license or having wages or money from a bank
		84 (84) You became too old to be eligible for foster care and did not have an adequate plan for housing or other support th
		85 (85) You had problems with paternity of a child
		86 (86) You were investigated by Child Protective Services (CPS)

Variable	Variable Label	Value	Value Label
		87	(87) You were subject to an attempt by Child Protective Services (CPS) to terminate or end parental rights or give child
		88	(88) You were involved in a court hearing involving the dependency of a child or termination of parental rights
		89	(89) You needed to fill out or file paperwork or legal documents relating to US immigration
		90	(90) You attended court, trial, or other legal actions related to US immigration
	WHO_EXP Who in the household		
who_exp	experienced the problem	1	(1) Problem experienced by self only
		2	(2) Problem experienced by others in HH only
		3	(3) Problem experienced by self and others in HH
		4	(4) Problem not experienced by anyone in HH
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
severity	SEVERITY Severity rating	1	(1) Not at all
		2	(2) Slightly
		3	(3) Moderately
		4	(4) Very much
		5	(5) Severely
		77	(77) Not sure
		98	(98) Skipped on web
		99	(99) Refused
severity_r2	SEVERITY Severity rating (recoded)	1	(1) Not at all, slightly, or moderately
		2	(2) Very much or severely
		77	(77) Not sure
		98	(98) Skipped on web
		99	(99) Refused
q25	Q25 Help-seeking behavior - recoded	1	(1) Talked to someone only
			(2) Looked online only
			(3) Talked to someone and looked online
			(4) Did not get help
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
q25help	Q25help Help-seeking behavior	0	(0) Received no help
		1	(1) Received any help
	FOLLOWUP 0/1 variable for whether		
	problem got follow-up questions in help-		
followup	seekin	0	(0) Did not receive followup questions
		1	(1) Received followup questions
	LEGAL Sought or received legal help -		
legal	recoded		(1) Got legal help (not online)
			(2) Got legal information online
			(3) Tried, but could not get legal help
		4	(4) Did not get legal help

Variable	Variable Label	Value	Value Label
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
legal_r2	LEGAL_R2 Got legal help - recoded	0	(0) Did not get legal help
		1	(1) Got legal help
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
legal_seek	LEGAL_SEEK Sought any legal help	0	(0) Did not seek legal help
		1	(1) Sought legal help
	Q26 Which of these statements best		
q26	describes the status of this issue?	1	(1) The issue is ongoing, and I'm still dealing with it
		2	(2) The issue is not resolved yet, but I haven't been dealing with it lately
		3	(3) The issue is resolved
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
	Q27C1 [A family member or friend] Whom		
q27c1	have you talked to about this issue?	0	(0) Did not give this response
		1	(1) Gave this response
	Q27C2 [A legal professional (such as legal		
q27c2	aid, legal helpline, a lawyer)] Whom	0	(0) Did not give this response
		1	(1) Gave this response
	Q27C3 [A religious or spiritual counselor]		
q27c3	Whom have you talked to about this is	0	(0) Did not give this response
		1	(1) Gave this response
	02704 [A profession-last - last - last		
~27~4	Q27C4 [A professional who knows about this type of issue, like a doctor for heal	0	(0) Did not give this response
q27c4	this type of issue, like a doctor for hear	0	(0) Did not give this response
		1	(1) Gave this response
	Q27C5 [Another person - who?] Whom		
q27c5	have you talked to about this issue?	0	(0) Did not give this response
42705	nave you taken to about this issue?	1	(1) Gave this response
	Q27C6 [Don't know] Whom have you	1	
q27c6	talked to about this issue?	0	(0) Did not give this response
42700		1	(1) Gave this response
	Q27C7 [Skipped on web] Whom have you	1	
q27c7	talked to about this issue?	0	(0) Did not give this response
y2707		1	(1) Gave this response
		1 1	עדי המיר היא הבאיטואב

Variable	Variable Label	Value	Value Label
	Q27C8 [Refused] Whom have you talked to		
q27c8	about this issue?	0	(0) Did not give this response
•			(1) Gave this response
	Q27O_CODE [Another person - Who?,		
	CODED] Whom have you talked to about		
q27o_code	this issu	101	(101) Caseworker/case manager/social worker/counselor
• =		102	(102) Coworker/manager or boss/Human Resources
		103	(103) Government agency/department
		888	(888) Other
	Q28 Have you tried to get help from a legal		
q28	professional, like legal aid, a lega	1	(1) Yes, I already got legal help
	P	2	(2) Yes, I am in the process of getting legal help
		3	(3) Yes, I tried, but could not get legal help - Why not?
		4	(4) No, I have not tried to get legal help
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
	Q28O_CODE [Yes, I tried, but could not get		
q28o_code	legal help - Why not?, CODED] Have yo	101	(101) Too expensive
		102	(102) Didn't know how to get legal help
		103	(103) Didn't qualify for help or was turned away
		104	(104) Legal professional was incompetent/not helpful
		105	(105) Ongoing/Still pursuing help
		888	(888) Other
	Q29C1 [Legal aid] Whom have you talked		
q29c1	to for legal help for this issue?	0	(0) Did not give this response
			(1) Gave this response
	Q29C2 [Self-Help Center at Court] Whom		
q29c2	have you talked to for legal help for thi	0	(0) Did not give this response
		1	(1) Gave this response
	Q29C3 [Legal hotline] Whom have you		
q29c3	talked to for legal help for this issue?	0	(0) Did not give this response
		1	(1) Gave this response
	Q29C4 [Paid private attorney] Whom have		
q29c4	you talked to for legal help for this is	0	(0) Did not give this response
•		1	(1) Gave this response
	Q29C5 [Volunteer (unpaid) attorney]		
q29c5	Whom have you talked to for legal help for t	0	(0) Did not give this response
		1	(1) Gave this response

Variable	Variable Label	Value	Value Label
	Q29C6 [Notary public] Whom have you		
q29c6	talked to for legal help for this issue?	0	(0) Did not give this response
		1	(1) Gave this response
	Q29C7 [Social or human services		
	organization] Whom have you talked to for		
q29c7	legal	0	(0) Did not give this response
		1	(1) Gave this response
	Q29C8 [Disability service provider] Whom		
q29c8	have you talked to for legal help for t	0	(0) Did not give this response
	, , ,	1	(1) Gave this response
	Q29C9 [Other] Whom have you talked to		
q29c9	for legal help for this issue?	0	(0) Did not give this response
		1	(1) Gave this response
	Q29C10 [Don't know] Whom have you		
q29c10	talked to for legal help for this issue?	0	(0) Did not give this response
		1	(1) Gave this response
	Q29C11 [Skipped on web] Whom have you		
q29c11	talked to for legal help for this issue?	0	(0) Did not give this response
		1	(1) Gave this response
	Q29C12 [Refused] Whom have you talked		
q29c12	to for legal help for this issue?	0	(0) Did not give this response
		1	(1) Gave this response
	Q290_CODE [Other, CODED] Whom have		
q29o_code	you talked to for legal help for this issue?	101	(101) Family member or friend
q250_0000	you talked to for legar help for this issue.	101	(102) Police
		102	(103) District Attorney, Attorney General, or judge
		104	(104) Therapist/psychologist
		105	(105) Other government department/agency
		888	(888) Other
	Q30C1 [I was referred to legal information		
q30c1	online] What kind of legal help have	0	(0) Did not give this response
		1	(1) Gave this response
	Q30C2 [I got assistance filling out a legal		
q30c2	documents or forms] What kind of leg	0	(0) Did not give this response
		1	(1) Gave this response
	Q30C3 [I got legal advice] What kind of		
q30c3	legal help have you received so far?	0	(0) Did not give this response

Variable	Variable Label	Value	Value Label
		1	(1) Gave this response
	Q30C4 [A legal professional helped me		
q30c4	negotiate with the other person or people	0	(0) Did not give this response
		1	(1) Gave this response
	Q30C5 [I was represented by a legal		
q30c5	professional in court] What kind of legal he	0	(0) Did not give this response
		1	(1) Gave this response
	Q30C6 [I got some other kind of legal help -		
q30c6	What kind?] What kind of legal help	0	(0) Did not give this response
		1	(1) Gave this response
	Q30C7 [I tried, but I did not receive any		
q30c7	legal help - why not?] What kind of le	0	(0) Did not give this response
		1	(1) Gave this response
	Q30C8 [Don't know] What kind of legal		
q30c8	help have you received so far?	0	(0) Did not give this response
		1	(1) Gave this response
	Q30C9 [Skipped on web] What kind of legal		
q30c9	help have you received so far?	0	(0) Did not give this response
		1	(1) Gave this response
	Q30C10 [Refused] What kind of legal help		
q30c10	have you received so far?	0	(0) Did not give this response
		1	(1) Gave this response
	Q3001_CODE [I got some other kind of		
	legal help - What kind?, CODED] What kind		
q30o1_code	0	888	(888) Other
	Q30O2_CODE [I tried, but I did not receive		
q30o2_code	any legal help - Why not?, CODED] Wha	101	(101) Too expensive
		102	(102) Didn't know how to get legal help
		103	(103) Didn't qualify for help or was turned away
		104	(104) Legal professional was incompetent/not helpful
		105	(105) Ongoing/Still pursuing help
		888	(888) Other
	Q31 Do you think you will be able to get as		
q31	much legal help with this issue as y	1	(1) Yes
		2	(2) No
		77	(77) Don't know
		98	(98) Skipped on web

Variable	Variable Label	Value	Value Label
		99	(99) Refused
	Q32C1 [Looked up information about the		
q32c1	procedures that people usually use to res	0	(0) Did not give this response
-1	r		(1) Gave this response
	Q32C2 [Looked up what rights people have		
q32c2	with this kind of issue and what the la	0	(0) Did not give this response
		1	(1) Gave this response
	Q32C3 [Looked for information about how		
q32c3	to get legal assistance] While looking f	0	(0) Did not give this response
		1	(1) Gave this response
	Q32C4 [Searched for a lawyer] While		
q32c4	looking for information about this issue onl	0	(0) Did not give this response
		1	(1) Gave this response
	Q32C5 [Looked online for other kinds of		
q32c5	legal information or help. (Please expla	0	(0) Did not give this response
		1	(1) Gave this response
	Q32C6 [I did not look for legal information		
q32c6	or legal help online] While looking	0	(0) Did not give this response
		1	(1) Gave this response
	Q32C7 [Don't know] While looking for		
q32c7	information about this issue online, have y	0	(0) Did not give this response
		1	(1) Gave this response
	Q32C8 [Skipped on web] While looking for		
q32c8	information about this issue online, ha	0	(0) Did not give this response
		1	(1) Gave this response
	Q32C9 [Refused] While looking for		
	information about this issue online, have		
q32c9	you	0	(0) Did not give this response
		1	(1) Gave this response
q32ans	Q32ANS Provided an answer for Q32	0	(0) Did not answer any in this series
		1	(1) Answered any in this series
	Q320_CODE [Looked online for other kinds		
q32o_code	of legal information or help. (Please e	888	(888) Other

Variable	Variable Label	Value	Value Label
	Q33 After looking for legal information or		
q33	legal help about this issue online, h	1	(1) Yes, I already got legal help
		2	(2) Yes, I am in the process of getting legal help
		3	(3) Yes, I tried but could not get legal help
		4	(4) No, I have not tried ot get legal help
		77	(77) DON'T KNOW
		98	(98) SKIPPED ON WEB
		99	(99) REFUSED
	Q330_CODE [Yes, I tried but could not get		
q33o_code	legal help (Why not?), CODED] After lo	101	(101) Too expensive
		102	(102) Didn't know how to get legal help
		103	(103) Didn't qualify for help or was turned away
		104	(104) Legal professional was incompetent/not helpful
		105	(105) Ongoing/Still pursuing help
		888	(888) Other
	Q34 Do you think you will be able to get as		
q34	much legal help with this issue as y		(1) Yes
			(2) No
			(77) Don't know
			(98) Skipped on web
		99	(99) Refused
	Q35C1 [I didn't know how or where to look		
q35c1	for help] Why haven't you talked to a		(0) Did not give this response
		1	(1) Gave this response
	Q35C2 [I was worried about how much it	-	
q35c2	might cost to get legal help] Why haven't		(0) Did not give this response
		1	(1) Gave this response
	Q35C3 [I decided to just deal with the	_	
q35c3	problem without help] Why haven't you tal		(0) Did not give this response
		1	(1) Gave this response
-25-04	Q35C4 [I wasn't sure if this was a legal	0	(0) Did not sive this response
q35c4	issue or not] Why haven't you talked to		(0) Did not give this response
		1	(1) Gave this response
	Q35C5 [I was afraid to pursue legal action]		
a2E cE		0	(0) Did not give this response
q35c5	Why haven't you talked to a legal pr	0	(0) Did not give this response

Variable	Variable Label	Value	Value Label
		1	(1) Gave this response
	Q35C6 [I haven't had time] Why haven't		
q35c6	you talked to a legal professional for th	0	(0) Did not give this response
•		1	(1) Gave this response
	Q35C7 [Some other reason (please		
	explain)] Why haven't you talked to a legal		
q35c7	pro	0	(0) Did not give this response
		1	(1) Gave this response
	Q35C8 [None of these] Why haven't you		
q35c8	talked to a legal professional for this is	0	(0) Did not give this response
		1	(1) Gave this response
	Q35C9 [Don't know] Why haven't you		
q35c9	talked to a legal professional for this issue	0	(0) Did not give this response
		1	(1) Gave this response
	Q35C10 [Skipped on web] Why haven't you		
q35c10	talked to a legal professional for this	0	(0) Did not give this response
		1	(1) Gave this response
	Q35C11 [Refused] Why haven't you talked		
q35c11	to a legal professional for this issue?	0	(0) Did not give this response
		1	(1) Gave this response
	· · · · · · · · · · · · · · · · ·		
	Q350_CODE [Some other reason (Please		
q35o_code	explain), CODED] Why haven't you talked to		(101) Too expensive
		102	(102) Didn't know how to get legal help
		103	(103) It wasn't a legal issue
		104	(104) The issue was small enough that it didn't need legal attention
		105	(105) Got out of the situation rather than pursue action or my situation changed (e.g., left the job, moved)
		106	(106) Took some other (non-legal) action
		107	(107) The issue just happened/is too recent
		108	(108) Didn't want to deal with it
			(109) Pursuing action would cause harm
		110 111	(110) Didn't think they could help (111) Issue was resolved
		888	(111) Issue was resolved (888) Other
		000	
	Q36 Which of these is the primary reason		
036	you haven't talked to a legal professio	1	(1) I didn't know how or where to look for help
q36		2	(2) I was worried about how much it might cost to get legal help
1		۷	(2) I was worned about now much it might cost to get legal neip

Variable	Variable Label	Value	Value Label
		3	(3) I decided to just deal with the problem without help
		4	(4) I wasn't sure if this was a legal issue or not
		5	(5) I was afraid to pursue legal action
		6	(6) I haven't had/didn't have time
		7	(7) Some other reason (Please explain)
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
	Q37C1 [I didn't know how or where to look		
q37c1	for help or look online] Why haven't y	0	(0) Did not give this response
		1	(1) Gave this response
	Q37C2 [I was worried about how much it		
q37c2	might cost to get legal help] Why haven't	0	(0) Did not give this response
		1	(1) Gave this response
	Q37C3 [I decided to just deal with the		
q37c3	problem without help] Why haven't you tal	0	(0) Did not give this response
43703		1	(1) Gave this response
			(1) Gave this response
	Q37C4 [I wasn't sure what types of help		
q37c4	might be available for people dealing wi	0	(0) Did not give this response
		1	(1) Gave this response
	Q37C5 [I wasn't sure if this was a legal		
q37c5	issue or not] Why haven't you talked to	0	(0) Did not give this response
		1	(1) Gave this response
	Q37C6 [I was afraid to pursue legal action]		
q37c6	Why haven't you talked to anyone els	0	(0) Did not give this response
		1	(1) Gave this response
	Q37C7 [I haven't had time] Why haven't		
q37c7	you talked to anyone else for help or loo	0	(0) Did not give this response
		1	(1) Gave this response
	Q37C8 [Some other reason (please		
- 27-0	explain)] Why haven't you talked to anyone	_	
q37c8	else	0	(0) Did not give this response
		1	(1) Gave this response
	Q37C9 [None of these] Why haven't you		
027c0	talked to anyone else for help or looked f	0	(0) Did not give this response
q37c9	tained to anyone else for help of looked I	U	

Variable	Variable Label	Value	Value Label
		1	(1) Gave this response
	Q37C10 [Don't know] Why haven't you		
q37c10	talked to anyone else for help or looked for	0	(0) Did not give this response
·		1	(1) Gave this response
	Q37C11 [Skipped on web] Why haven't you		
q37c11	talked to anyone else for help or looked	0	(0) Did not give this response
· ·		1	(1) Gave this response
	Q37C12 [Refused] Why haven't you talked		
q37c12	to anyone else for help or looked for in	0	(0) Did not give this response
•		1	(1) Gave this response
	Q37O_CODE [Some other reason (Please		
q37o_code	explain), CODED] Why haven't you talked to	101	(101) Too expensive
· –		102	(102) Didn't know how to get legal help
		103	(103) It wasn't a legal issue
		104	(104) The issue was small enough that it didn't need legal attention
		105	(105) Got out of the situation rather than pursue action or my situation changed (e.g., left the job, moved)
		106	(106) Took some other (non-legal) action
		107	(107) The issue just happened/is too recent
		108	(108) Didn't want to deal with it
		109	(109) Pursuing action would cause harm
		110	(110) Didn't think they could help
		111	(111) Issue was resolved
		888	(888) Other
	Q38 Which of these is the primary reason		
q38	that you haven't talked to anyone else	1	(1) I didn't know how or where to look for help
		2	(2) I was worried about how much it might cost to get legal help
		3	(3) I decided to just deal with the problem without help
		4	(4) I wasn't sure what types of help might be available for people dealing with this issue
		5	(5) I wasn't sure if this was a legal issue or not
		6	(6) I was afraid to pursue legal action
		7	(7) I haven't had/didn't have time
			(8) Some other reason
		77	(77) DON'T KNOW
		98	(98) SKIPPED ON WEB
		99	(99) REFUSED
	Q39 How satisfied do you feel about the		
q39	way this issue was resolved?	1	(1) Not at all satisfied
		2	(2) Slightly satisfied

Variable	Variable Label	Value	Value Label
		3	(3) Moderately satisfied
		4	(4) Very satisfied
		5	(5) Extremely satisfied
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
q39_r3	<none></none>	1	(1) Not at all/Slightly satisfied
		2	(2) Moderately satisfied
		3	(3) Extremely/very satisfied
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
q40_r3	<none></none>	1	(1) Not at all/slightly concerned
		2	(2) Moderately concerned
		3	(3) Extremely/very concerned
		77	(77) Don't know
		98	(98) Skipped on web
		99	(99) Refused
	URBAN: Live in urban/rural area based on		
urban	census tract	1	(1) Urban
		2	(2) Rural